

JOB VACANCY

Job Title:

IT Administrator

Company:

Forever Oceans
HQ in Virginia, United States
(<https://www.foreveroceans.com/>)

Job Location:

Manado, North Sulawesi, Indonesia

The Company Story:

Forever Oceans' (FO) mission is to provide nourishing fish to consumers around the globe through innovation. Their vision is to revolutionize seafood for people's health and for the oceans, forever.

FO brings together experts and technologies in engineering, infrastructure, biology, production, marketing, and more, to offer an integrated solution for environmentally friendly mariculture.

Their innovative technologies not only allow them to operate with greater efficiency than traditional approaches, they also reduce operational risks. They deploy their solutions far offshore in deep waters where they enable cultivation of high quality fish in a clean, healthy, and natural environment.

FO is now looking for a technically strong IT professional to help build and manage cutting edge IT systems across an organization with a global footprint. Successful candidates will have prior experience administering cloud based IT systems, maintaining corporate IT assets, and providing end-user support and training.

Responsibilities:

- Providing Tier-1 desktop and application support and training to regional offices.
- User management including user provisioning, directory syncing, and software license management.
- Setup and configuration of new team members' equipment and installation of necessary software on Windows, MacOS, and Linux devices.
- Assist an international team by providing "follow the sun" support across the organization.
- General IT support and troubleshooting of laptop/desktop systems.
- Management of IT, visual, and audio equipment in conference areas.
- Monitoring and auditing of corporate security posture and implementation of best practices.
- Monitoring and auditing of corporate IT assets.

- Management and implementation of backup and disaster recovery plan and process.
- Coordinate with IT Manager to prioritize IT deliverables and help/service desk tickets.

Desired Qualities:

- Ability to work in a dynamic and fast-paced environment.
- Quickly adapts to unfamiliar technologies and situations to provide solutions that align with company business objectives.
- Passion for working on cutting-edge technologies and eagerness to learn new things.
- Team player with excellent time management, prioritization, and organizational skills.
- Excellent verbal and written communications skills for both English and local languages.
- Ability to travel internationally up to 5% of the year.
- A love of the ocean.

Desired Experience:

- BS in IT related field OR equivalent experience.
- Entry level networking certifications (i.e. CompTIA Network+, Cisco CCNA, or equivalent).
- At least 5 years experience in a desktop support or helpdesk role.
- Familiar with GSuite and its cloud collaboration tool set.
- Experience configuring LDAP local and/or similar cloud directory based solutions.
- Good communicator with the ability to help and train others on proper application usage.
- Experience developing custom administration tools in Bash, PowerShell, and/or Python.
- Familiar with Linux, preferably Ubuntu or Debian.
- Ability to pull, route, and terminate Ethernet cable.
- Understanding of OSI networking model troubleshooting methodologies.

Next Action:

If you are interested and think your qualification and experience match the above job requirement, please kindly send your resume to yanuar.wibisana@indofdi.com. We'll keep your interest and information confidential. Thank you.